

La Bailloterie CAMPING

Terms & Conditions

All persons using the site are expected to be aware & agree with the following Terms and Conditions:-

Welcome to La Bailloterie Camping! We are delighted to have you as our guest and look forward to providing you with a memorable camping experience. Before you embark on your stay, we kindly ask that you take a moment to familiarise yourself with our terms and conditions, which outline important guidelines for your time here.

In addition to these terms and conditions, we have established specific policies that are designed to ensure the safety, comfort, and enjoyment of all campers. It is imperative that you review and agree to abide by the policies, as they provide essential information related to various aspects of your stay.

Bookings & Cancellations

1. Full payments must be made 8 weeks prior to arrival. Any unpaid balances must be settled at check-in.
2. Deposit payments are due within the week after booking.
3. If neither a deposit or an explanation is received after this one-week period, a reservation may be subject to cancellation.
4. Un-booked arrivals must pay on check-in.
5. All deposits paid are non-refundable.
6. If guests leave early through choice, no money will be refunded.
7. Guests with Motorhomes and Campervans must read the relevant information on the gov.gg website relating to their vehicles. The campsite will provide you with a permit.
8. Cancellation of holidays by campers will be dealt with on an individual basis depending upon the circumstances.
9. We **strongly recommend** that you take out travel insurance against the risk of accidents or your stay being cut short. As from 2023 Guernsey will have a reciprocal health agreement with the UK.
10. The site is a family-run site, run for families, couples and small groups. The proprietors reserve the right to refuse large group bookings if they believe it may be to the detriment of other campers.

For more information please see our refund policy.

Site Rules

1. Please leave the site, your accommodation and the buildings clean and tidy.
2. Guests in hired accommodation are asked to strip the used beds leaving the mattress/pillow protectors in place. Please leave crockery, cutlery and equipment clean and in the same space you found it. Empty bins using the recycling area.
3. Smoking is not permitted in any of the hired accommodation or any of the facility buildings.
4. Keep noise to a minimum between 11pm and 7am.
5. Dog owners must read the Dog Policy and abide by it.
6. Outdoor fires are not permitted. BBQs and firepits must be off the ground. There are bricks available by the garden shed next to Reception to facilitate this.
7. The digging of holes, for any purpose, is not allowed.
8. Parents with young children are asked to supervise them in the playground area and in the facilities building. For safety, please be advised any climbing of trees is not acceptable.
9. The site uses a pitch number system for private campers and motorhomes. Please pitch to the **right** of your pitch number and ensure that you do not encroach on neighbouring pitches when setting up.
10. The campsite only accepts holiday makers and reserves the right at all times and at their discretion to request that persons should leave the site because of unreasonable behaviour, damage or nuisance to other parties.
11. The playground is for children aged under 14 and used at children's own risk. Equipment should be left in the playground and not removed.

Privacy & Liability

1. CCTV operates in the reception as well as in and around the summerhouse for security and safety purposes. **For more information, please see our CCTV policy.**
2. The proprietors accept no responsibility for loss, damage, injury, theft or fire to either persons or property of the campers. Damage to campsite equipment and/or property will be charged to the camper concerned.

**In addition to the terms and conditions outlined above, we have established specific policies to ensure a safe and enjoyable experience for all campers.
Please familiarise yourself with the following policies:**

- Communal Fridge Policy
- Dog Policy
- CCTV Policy
- Phone Charging Locker Policy
- Recycling Policy
- Refund Policy

For any questions or clarifications regarding these policies, please contact us at info@campinginguernsey.com or call +44 (0)1481 243636.